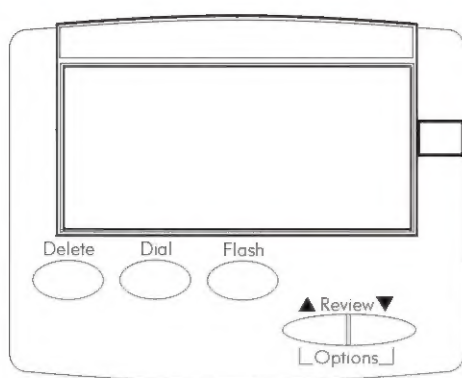


CALL WAITING CALLER ID



USER'S GUIDE VISION *PLUS* Mini

Model: 5050

C1592 Rev1.0

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A Features-At-A-Glance

- 1) Compatible with Caller ID with Call Waiting Service **
- 2) 56 Name & Number Call Log with Repeat Call Counter
- 3) Easy to Read 4 line Display - with one glance viewing of Name, Number, Time and Date
- 4) English, French or Spanish Prompts
- 5) Compatible with most Voice Mail Message Waiting Indication Services
- 6) Dial Key for easy Call Back from the Call Log
- 7) Flash Button - for answering Call Waiting calls and switching between callers
- 8) Call Tracker™ - displays appropriate Caller ID as you switch between callers
- 9) Multi-Function LED Indicator - Line In Use, New Call, Blocked Call
- 10) Date and Time Display - automatically adjusted with each Caller ID received
- 11) Non-Volatile Call Log Memory - never needs batteries
- 12) Desk Top or built-in Wall Mount Installation

** This device only works with phone lines equipped with Caller ID or Caller ID with Call Waiting service. Contact your phone company for subscription details.

B Important Safety Instructions

When using your telephone equipment, these basic safety precautions should always be followed to reduce the risk of fire, electrical shock and injury to persons:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning, and use a dry cloth, without liquid or aerosol cleaners.
4. Do not use this product near water; for example near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement, or near a swimming pool.
5. Do not place this product on an unstable cart, stand or table. The telephone may fall, causing serious damage to the unit.
6. Slots and openings in the cabinet and the back or bottom are provided for ventilation. To protect the product from overheating, these openings must not be blocked or covered. This product should never be placed near or over a radiator or heat register. This product should not be placed in a built-in installation unless proper ventilation is provided.
7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
8. Do not allow anything to rest on the power cord. Do not locate this product where the cord will be damaged by persons walking on it.
9. Do not overload wall outlets and extension cords, as this can result in the risk of fire or electrical shock.
10. Never push objects of any kind into this product through cabinet slots, as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electrical shock. Never spill liquid of any kind on the product.
11. To reduce the risk of electric shock, do not disassemble this product. Take it to qualified service personnel when service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
12. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
 - A. When the power supply cord is damaged or frayed
 - B. If liquid has been spilled into the product.
 - C. If the product has been exposed to rain or water.
 - D. If the product does not operate normally when following the operating instructions. (Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive repair work by a qualified technician.)
 - E. If the product has been dropped or the cabinet has been damaged.
 - F. If the product exhibits a distinct change in performance.
13. Do not use the telephone to report a gas leak in the vicinity of the leak.

Save these instructions

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1 Introduction

Congratulations on the purchase of your new Call Waiting Caller ID Display unit.

We recommend that you read this User Guide thoroughly before installing your unit. If you have any questions, please refer to the Warranty leaflet for Customer Assistance and Service information.

This unit is a device that works with Caller ID, Caller ID with Call Waiting and Voice Messaging*. You must subscribe to one or all of these services from your local telephone company to enjoy the features of your unit.

* Caller ID, Caller ID with Call Waiting and Voice Messaging are services that may be available from your local telephone company which typically levies a monthly service fee. Your local telephone company may use a different name for these services.

2 Package Contents

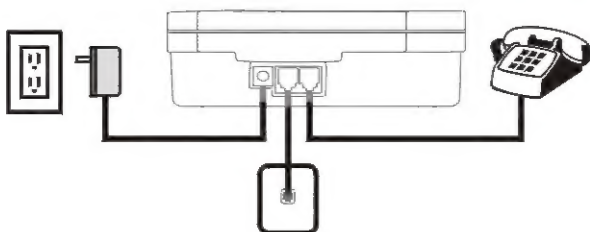
Check the contents of the package.

- 1) Caller ID Unit
- 2) Power Adapter
- 3) Line Cord
- 4) User's Guide

3 Installation

1) Line Connections

- 1) Connect the line cord between the center jack on the back of the unit and the telephone line wall outlet.
- 2) Connect a telephone to the remaining jack.
- 3) Connect the power adapter to a non-switched electrical outlet.



NOTE:

This Call Waiting Caller ID device must be directly connected to the telephone line. Do not connect it to the line through a Fax, Modem or Answering Machine, sometimes called daisy chaining. Although these devices provide an extra jack, it is often not a true duplex connection. Use a duplex adapter, sold in most retail phone stores, to split a wall jack so it can feed this unit directly along with the other device sharing the same wall jack.

2) Clock

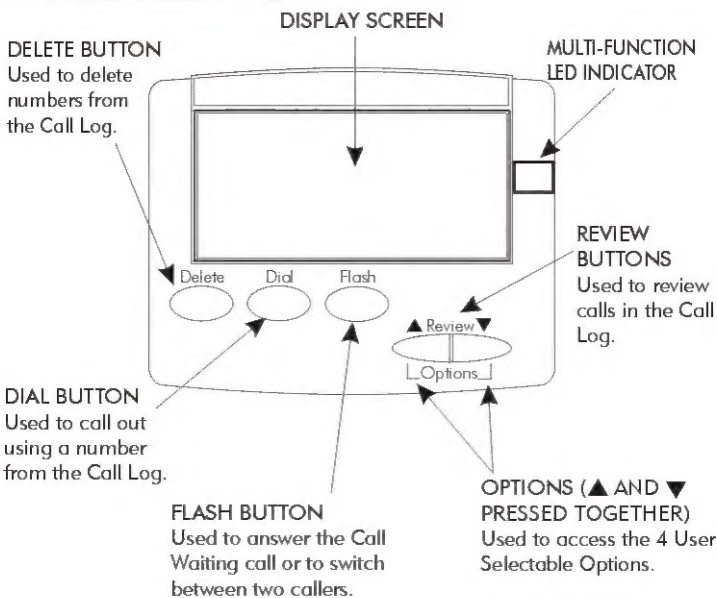
The Date and Time will not appear on the display until the first call is received. You do not need to make clock adjustments.

3) Desk or Wall Installation

- 1) **Desk:** Pop out the stand located on the bottom of the unit.
- 2) **Wall:** Fold the stand into the base until it snaps closed. Two screws (#6 or #8 pan or round head, not included) with a center spacing of 2.5 " are required to secure the unit to the wall.

Your Call Waiting Caller ID is now ready for service!

4 Description



5 User Selectable Options

There are 4 options to customize your unit.

Press and hold both review buttons (▲ and ▼) to access the list of Options. Use ▲ (CHANGE) to select an option or move on to the next option, using ▼ (NEXT).

The four options are:

1) Language

Choose English(ENG), French (FRA) or Spanish(ESP) prompts.

2) Area Code

Enter your home area code so local (same area) Caller ID numbers will display as 7 digit numbers - just as they would be dialed. Use ▲ to change the digit and ▼ to step to the next digit.

Area Code 2 and 3

They can be set for two neighboring area codes when only 7 digits are dialed to reach the caller, that is, the area code is not required to dial the phone number.

3) Alternate LD

Traditionally, 1 is the most common long distance prefix. You may program an alternate long distance prefix, up to seven digits long, when you want to dial a caller outside your home area using an alternate long distance (Alt LD) carrier instead of your primary carrier.

4) Message Lite

Use this option to turn ON or OFF the Message Lite (LED). If the Message Lite is still on after you have reviewed all your messages, turn it OFF. You may also turn the Message Lite ON if you wish to alert someone else that there are messages in the mail box, after all the messages has been reviewed.

6 Operation

1) Four Display Lines

The 4 line display provides all of the information available about the caller on a single screen. Icons on line 4 alert you to a special call condition.



Line 1 Caller's Number

After programming your home area code (Option 2), local calls will display as 7 digit numbers. Up to 10 digits are displayed in an easy to read format. When a caller blocks this information, "Number Blocked" appears instead. When information is not available, "Unknown Number" will be shown.

Line 2 Caller's Name





The caller's name appears on this line. When a caller blocks this information, "Name Blocked" appears instead. When information is not available, "Unknown Name" will be shown.

Line 3 Call Position, Time, Date & Repeat Call Counter

This line displays the Position of the Call in the Log (#1 to #56), the time & month/day that the call was received, followed by the Repeat Call Count (x2 for two times). The Repeat Call counter is used to keep track of the number of times a specific caller has called since your last review. The displayed time & date is from the most recent of the repeated calls.

6 Operation - continued

Line 4 Icons

-  **New Call** - indicates that this call is new and has not been reviewed before. It only appears when reviewing a call for the first time.
-  **Call Waiting** - indicates this call was received while you were on the phone.
-  **Message in Voice mail** - indicates your voice mail service has at least one new message. This icon is controlled by the phone company or other voice mail service provider.
-  **Long Distance** - indicates the call is from a different area code.

2) Multi-Function LED Indicator

New Call Alert & Message Waiting

With each new call the LED blinks, once every two seconds. The LED stops blinking once you've pressed a key to review the new Caller ID record(s). Additionally, when you have a Message Waiting in your Voice Mail, this LED blinks until the message is retrieved and the LED is turned off by the voice mail system.

Line in Use Indication

The LED lights continuously anytime the telephone line is being used.

Blocked Call Indicator

The light blinks rapidly while the line is ringing when callers block their Caller ID information.

3) Clock Display

The time & date is displayed with the number of New Calls while the unit is idle. This will be the assumed starting point for all operation discussed in this section.

4) Incoming Call

Regular Caller ID: When telephone line is idle

When someone calls, their Caller ID information is sent by the phone company to your unit normally between the first and second ring. The received information is immediately displayed so you can decide how to handle the call.

Note:

It is important that you do not answer the call before the second ring, or you will interfere with the data transmission. When this happens, no information will be displayed.

Call Waiting Caller ID: When the telephone line is in use by a phone connected to this unit

If you subscribe to the Caller ID with Call Waiting service, when a caller beeps in on your existing connection, their Caller ID information will be displayed after a short interruption to your present conversation. The interruption is necessary for the data to be received from the phone Company and typically lasts about 1-2 seconds. During this period your telephone is momentarily muted by this unit. The phone company also mutes the distant party at the same time.

Note:

If an extension phone is also off hook and not connected to a Call Waiting Caller ID device, it can't be muted so data transmission may be corrupted. No information will be displayed.

When Caller ID with Call Waiting is received, the Call Waiting icon blinks as the Caller ID information is displayed. To answer the waiting caller (and automatically place the existing party on hold) you must press FLASH. To switch callers, press FLASH. The Call Tracker™ feature updates the display as you switch between parties, helping you keep track of who you are connected.

Note:

Call Tracker™ tracks when:

- 1) you first receive a call and then receive a Call Waiting call or
- 2) you dial a party from the Call Log and receive a Call Waiting call.

6 Operation - continued

5) Reviewing and Deleting Call Log Entries

Call Summary

The Call Summary screen is displayed when you press either the ▲ or ▼ buttons, while the display shows the clock. This screen shows how many new calls are waiting to be reviewed.

New : 25
Total : 34

Call Summary Screen

New

Displays the number of calls received since your last review.

Total

Displays the total number of call records currently in the Call Log. The maximum is 56. When this number is displayed and a new call is received, the oldest call in the log is bumped out and the record is lost.

Call Log Review

From the Call Summary Screen, you can review the Call Log by pressing the REVIEW buttons (▲ or ▼). The ▲ button direction starts with the oldest call and the ▼ button direction starts from the most recent call.

Deleting One Call Record

To erase one call while reviewing the Call Log, just press the DELETE button. A warning message appears and to continue with the deletion, you must press the ▲ button to indicate yes.

Deleting All Call Records

To erase all the calls in the Call Log, you must have the Call Summary screen displayed before pressing the Delete button.

6) Dialing from the Call Log

This feature is available only to the telephone connected to this unit.

To dial a phone number from the Call Log, simply press the ▲ or ▼ button to review the Call Log. Once the desired caller is found, check to see if the number can be dialed as displayed.

If the Number can be Dialed as Displayed:

Press the DIAL button, then lift the handset of the phone connected to the unit to begin dialing. You will not hear the unit dialing, but the

If the Number cannot be Dialed as Displayed:

Press the DIAL Button and keep pressing to reformat the displayed number into a dialable number. Each press of the DIAL button displays another available format, cycling back to the original format. You can choose one of the following formats:

- 1) Area Code + 7 digits number.
- 2) 1 first, followed by Area Code + 7 digits number.
- 3) Alternate Long Distance carrier prefix (programmed in Options) followed by Area Code + 7 digits number.

Once you have the correct format, lift the handset of the phone connected to the unit to begin dialing. You will not hear the unit dialing, but the display will indicate when dialing is taking place.

7) Flash Button

This button is used to access a Call Waiting call. After you have heard the Call Waiting beep, press the FLASH button to access the Call Waiting call. You can switch back and forth between the two calls by repeatedly pressing the FLASH button. It performs the same function as the FLASH button on a telephone.

7 Troubleshooting

NO CALLER ID DATA SENT, but the phone attached to the unit is ringing

1. **Verify that Caller ID Service is active.** Contact your phone company to ensure that your CALLER ID service is activated on your line.
2. **Verify that the unit is connected directly into the telephone line wall outlet.** Do not connect it to the line through a Fax ,Modem or answering machine, sometimes called daisy chaining. Although these devices provide an extra jack, it is often not a true duplex connection. Use a duplex adapter, sold in most retail phone stores, to split a wall jack so it can feed this unit directly along with the other device sharing the same wall jack.
3. **Verify the Multi-Function LED.** If it is ON continuously: Check the telephone line connection to the unit and be sure all extension phones are hung up. The unit is indicating a low voltage condition on the line which may be caused by a malfunction in any phone connected to your telephone line or by the phone company facilities. Unplug all the telephone devices on your line (except this unit) and if the LED turns off, plug each device back in -one at a time- and watch the LED to see which device is loading the telephone line.
4. **You answered the call before two rings.** Caller ID is sent to the unit between the first and second rings. To be sure the data is completely received, don't answer before the start of the second ring.
5. **Check the Answering Machine.** Ensure that your answering machine is set to answer after two rings.
6. **Static on the line.** Check with your telephone company to ensure that there is not problem with your phone line.

Call Waiting Caller ID feature does not work, but Call Waiting beeps can be heard

1. You must be using a telephone that is plugged into this unit at the time the Call Waiting call is received.
2. Check Line and Phone connections on the back of the unit and be sure the telephone is connected to the jack marked Phone.
3. Check with phone company to be sure Caller ID with Call Waiting service is activated on your line and request a test call from the phone company repair service.

Clock

How do I set the clock after powering up or after power failure?

The clock is automatically set and synchronized by your phone company as each new call is displayed. You never have to set this clock, not even for daylight savings time.

Message Waiting Indicator

I've cleared my messages in the voice mail, but the light didn't go out. Be sure to give your phone company or Voice Mail service provider time (10 minutes) to either send the message light control code to your unit or change stutter dial tone to dial tone, depending on the service provided by your phone company. Usually this time will be much shorter, but call traffic and service outages may delay or even prevent the signal from being sent to your unit.

The message lite can be turned off in the Options menu. Press the two REVIEW buttons at the same time. Use the NEXT button (▼) to step through the options until you reach Message Lite. Use the CHANGE button (▲) to turn OFF the light.